

# 2018 TOC Annual Institute


## Founders Inn, Virginia Beach, VA

### Sunday, April 22, 2018

<b>Registration Opening</b> 2:00 pm – 6:00 pm	<u>Registration Desk Open</u>
<b>5:00 pm – 6:00 pm</b>	<u>Logistics Volunteers Training Session</u>
<b>6:30 pm – 8:00 pm</b>	<u>Welcome Reception &amp; First Timers Event</u>
<b>8:00 pm – 9:00 pm</b>	<u>Exhibitor Meet/Greet &amp; Dessert</u>


### Monday, April 23, 2018

<b>6:00 am - 7:00 am</b>	<u>Wake &amp; Walk</u>
<b>7:00 am – 8:30 am</b> 1 hour 30 minutes	<u>Breakfast</u>
<b>8:00 am - 12:00 pm</b>	<b>Registration Desk Open</b>
<b>8:30 am - 9:30am</b> 60 minutes	<p><u>Concurrent Session #1</u></p> <p>Engagement Strategies for Government Leaders..... Natayla Bah  <span style="float: right;">Room 2 Platinum Sponsor: Graduate School USA</span></p> <p>Intentional Design: Innovative Elicitation Methods and Cultural Context ..... Antoinette Allen  <span style="float: right;">Room 4 OPM - Federal Executive Institute</span></p> <p>What if you SMILE? Embodying coaching skills for greater leadership impact..... Ina Gjikondi  <span style="float: right;">Room 1 The George Washington University Center for Excellence in Public Leadership</span></p> <p>Creating a Diversity and Inclusion Program Employees will Want to Attend.....Karen Snyder  <span style="float: right;">Room 5 Concordia Consulting</span></p> <p>Safe Spaces: Recognizing and Preventing Harassment in the Workplace.....Paul Meshanko  <span style="float: right;">Room T Legacy Business Cultures</span></p>
<b>9:30 am - 10:30 am</b>	<b>Coffee Break</b>
<b>10:30 am – 11:30 am</b> 60 minutes	<p><u>Concurrent Session #2</u></p> <p>New Language for Leading Diverse Organizations..... Maria Morukian  <span style="float: right;">Room 1 MSM Global Consulting, LLC</span></p> <p>A Fresh, New Landscape of Training Program Design and Evaluation..... Cheryl Abram  <span style="float: right;">Room 2 U.S. Office of Personnel Management</span></p> <p>Building a Successful Intra-Agency Rotation Program ..... Deborah Gadsden  <span style="float: right;">Room 4 Centers for Medicare and Medicaid (CMS)</span></p> <p>Uncovering Leadership Blind Spots..... Paul Ariola  <span style="float: right;">Room 5 Dale Carnegie</span></p> <p>Fatal Kirkpatrick® Model Execution Errors: Identifying &amp; Correcting Them..... Jim Kirkpatrick  <span style="float: right;">Room T Kirkpatrick Partners</span></p>

11:30 am – 1:30 pm	<i>Lunch &amp; Keynote &amp; Evaluation: Leading with Vision: A Blueprint for Engaging your Workforce</i> <b>BONNIE HAGEMANN</b> 
2:00 pm – 5:00 pm	<b>Registration Desk Open</b>
2:30 pm - 3:30 pm 60 minutes	<u>Concurrent Session #3</u> Federal University Alliance (Sponsor).....TBD <div style="text-align: right;"><b>Room 1</b></div> Team Work-Outs "Bridging Team Silo's".....LaMarsha Williams <div style="text-align: right;"><b>Room 2</b> Administration for Children &amp; Families</div> Growing TOC: Lessons for Your Own Organization..... Meg Bowman <div style="text-align: right;"><b>Room 4</b> Training Officers Consortium</div> Raise the BAR: Strengthening Your Influence as a Training Leader.....Gus Lawson <div style="text-align: right;"><b>Room 5</b> Juncture Consulting, LLC</div> A TOC Journey: Learning Happily Ever After!.....Al Tyree <div style="text-align: right;"><b>Room T</b> Graduate School USA</div>
3:30 pm - 5:30 pm 2 hours	<u>Exhibitors Showcase Reception</u>
6:30 pm – 8:00 pm	<u>Dinner &amp; Entertainment</u>
8:00 pm – 10:30 pm	<u>2<sup>nd</sup> Night Event</u>

**Tuesday, April 24, 2018**

6:00 am - 7:00 am	<u>Wake &amp; Walk</u>
7:00 am – 8:30 am 1 hour 30 minutes	<u>Breakfast</u>
8:30 am – 9:30 am 60 minutes	<u>Concurrent Session #4</u> Examining Accountability from Different Perspectives .....Debbie Eshelman <div style="text-align: right;"><b>Room T</b> Management Concepts</div> How Do You Get People to Do Stuff?..... John Kolm <div style="text-align: right;"><b>Room 1</b> Team Results USA</div> Civil Service by DESIGN.....Kristina Smith <div style="text-align: right;"><b>Room 2</b> Diversity &amp; Inclusion Strategists, LLC</div> Orthodontics for your SMILE sheets! Realigning your Evaluations.....Eugene de Ribeaux <div style="text-align: right;"><b>Room 4</b> PTG International</div> Holding Crucial Conversations.....John Cleveland <div style="text-align: right;"><b>Room 5</b> U.S. Office of Personnel Management / HR Solutions Team</div>
9:30 am – 10:30 am	<b>Coffee Break</b>
10:30 am – 11:30 am 60 minutes	<u>Concurrent Session #5</u> Are You Ready to join the Senior Executive Service?..... Craig Heintz <div style="text-align: right;"><b>Room T</b> US Citizenship and Immigration Service</div> LISTEN UP! UNLOCK EFFECTIVE COMMUNICATION..... David McMurray <div style="text-align: right;"><b>Room 1</b> Insight Management Consulting</div>

	<p>SMILE: You're an Indispensable Employee..... Marva Goldsmith  Room 2 Consult DSA (Delve, Solve, Achieve), LLC</p> <p>Approximating Level 3: Using Situational Judgment Tests in Evaluation..... Joy Oliver  Room 4 Management Concepts</p> <p>The Change Leader: Preparing Yourself to Lead Others..... William Bonds  Room 5 US OPM</p>
11:30 am – 1:30 pm	<p><i>Lunch &amp; Keynote &amp; Evaluation: Leadership &amp; Fruit Salad</i>  <b>PAUL McMURRAY</b></p> 
2:00 pm – 5:00 pm	Board Meeting
2:00 pm – 3:00 pm 60 minutes	<p><u>Concurrent Session #6</u></p> <p>Leading in the Midst of a Changing Organizational Culture..... Brady Reed  Room 1 The Arbinger Institute</p> <p>Mastering The SMILES Formula..... Mozella Ademiluyi  Room 2 Mountain Peak Strategies, LLC</p> <p>Amazon Alexa: Your Next Career Coach?..... Melynda Benlemlih  Room 4 C2 Technologies, Inc.</p> <p>Change Unwritten Rules of Work Culture for Upped Engagement and FEVS Scores....David Maxfield  Room 5 VitalSmarts</p>
3:00 pm – 4:00 pm	<i>Afternoon Ice Cream Break</i>
6:30 pm – 8:00 pm	<i>Dinner &amp; Entertainment</i>
8:00 pm – 11:30 pm	<i>3<sup>rd</sup> Night Event</i>

**Wednesday, April 25, 2018**

8:30 am – 9:30 am 60 minutes	<p><u>Concurrent Session #7</u></p> <p>The Motivational Magic of Action Learning..... Debra Brown  Room 1 Companybydesign</p> <p>Kindness and a Defense of the Soft Skills..... Patrick Malone  Room 2 American University</p> <p>Share Your Secret Sauce: Submit a Successful Conference Speaking Proposal..... Chris King  Room 4 Training Officers Consortium</p> <p>When Leading Hurts - Managing Stress and Burnout..... Jane O. Smith  Room 5 Stage Your Comeback, LLC</p>
9:30 am - 10:15 am	<u>CHECKOUT</u>
10:00am – 12:00 pm	<p><i>Brunch &amp; Keynote &amp; Closing: Mentoring for Agency Success: Motivate, Empower  &amp; Let Employees Shine</i>  <b>ADELLE DANTZLER</b></p> 

## Special Notes

### Room Names

- Room 1= Benjamin Franklin
- Room 2= James Madison
- Room T= Jefferson Amphitheater
- Room 4= Benjamin Harrison
- Room 5= Patrick Henry



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